

Business	Function/Department	Position Title & Location
CHEP USA	Supply Chain/Strategic Planning	Planning Analyst – Orlando, FL
Band	Reports to and Location	
2	Manager, Demand Planning – Orlando, FL	
Position Purpose	Under the general supervision of the Demand Planning Manager, will work in partnership with Sales, Sales Finance, and internally within the Planning department to create and maintain location level sales forecasts based on trend analysis, statistical tools, and field intelligence. This position will also collaborate with Sales and Customer Service to focus on improving order management processes with customers and reducing the impact to our supply chain.	
Major/Key Accountabilities	<p>Forecasting</p> <ul style="list-style-type: none"> Utilize statistical forecast tools and trend analysis to develop and maintain location level sales forecasts Collaborate with sales management team to gather field intelligence regarding customer ordering behavior Monitor and report on forecast accuracy metrics Participate in monthly reviews of demand forecast with Sales, Sales Finance, and Planning managers and directors Assist in developing monthly Sales and Operational Planning executive review presentation Maintain customer forecast profiles Completes ad-hoc planning analysis as needed <p>Order Management</p> <ul style="list-style-type: none"> Collaborate with Sales to reduce delivery cancellations derived from standing orders; includes closely working with field personal to incorporate planned customer demand changes Manage implemented Standing Order Schedules, implement additional schedules where applicable Train sales team resources in value of accurate demand signals 	
Qualifications	<ul style="list-style-type: none"> BS or equivalent 2 years experience in supply chain, planning, or general business discipline 	
Experience	<ul style="list-style-type: none"> Previous experience in Supply Chain Management in a manufacturing environment or customer service experience preferred Previous experience with sales forecasting and demand planning a plus 	
Skills and Knowledge	<ul style="list-style-type: none"> Experience in JDA Network Demand preferred Proficiency with Microsoft Office applications (Excel, Access, etc.) Strong analytical and quantitative skills Strong interpersonal and communication skills required 	
Languages	Required	Desirable
	English	n/a
Critical Competencies for Performance		

**Competency Success
Profile**

- Attention to details
- Process management
- Strong organizational skills
- Learning on the fly
- Functional/Technical skills
- Business acumen
- Interpersonal savvy

Recruiter Contact: Ryan Crain Ryan.Crain@chep.com